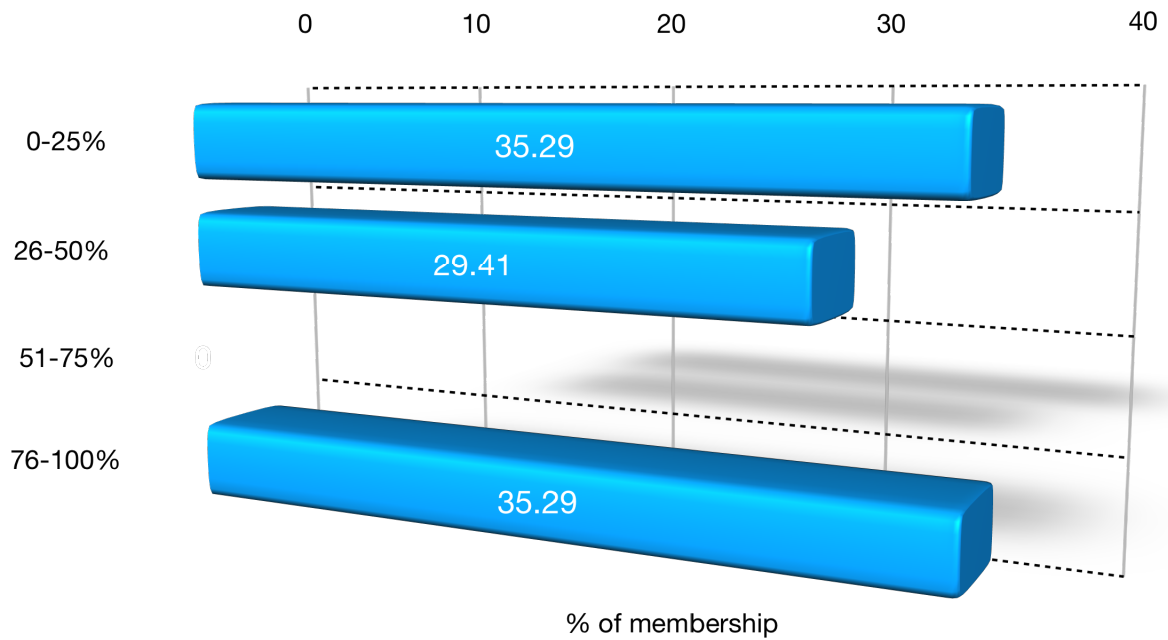


PROVIDING CPD AND NETWORKING OPPORTUNITIES

Feedback from Membership 2017

A ten question online survey was sent to Moving & Handling practitioners who are members of the NBE London Group for 2016/17. This was an opportunity for the member to influence the groups running by asking what can be done better and what subjects are currently relevant to their practice. The members were sent regular invites to take part in the survey using MailChimp. The members who do not have access were sent paper copies of the survey and invited to participate using paper. Telephone calls were made to remind them of the deadline. The committee will use this document to plan the coming years events. 17 of 29 members responded to the survey.

Qu 1 - In the last 12 months what percentage of the meeting have you attended?

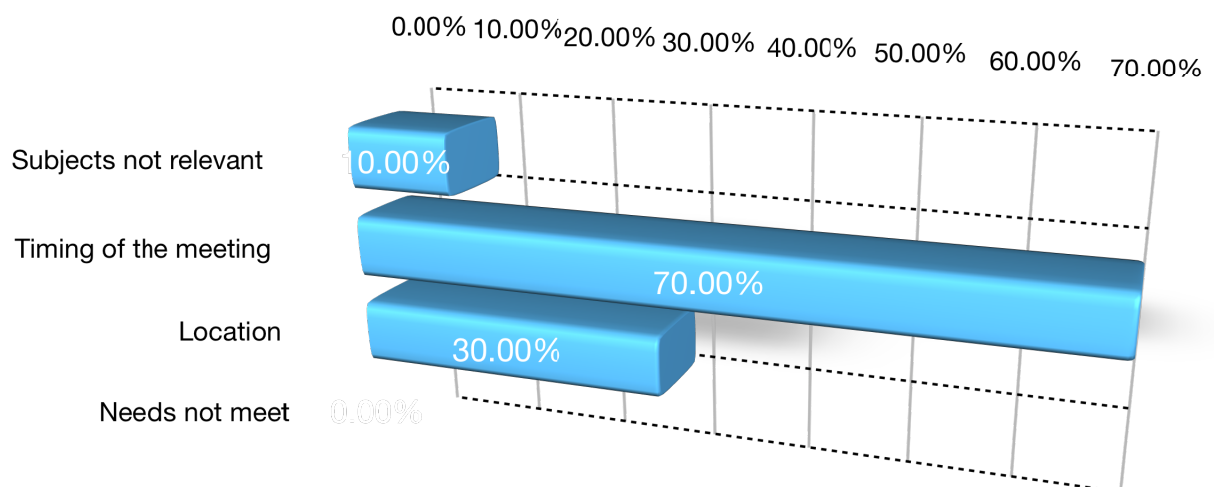


Comments:

- *Very busy at work and undertaking a Masters at present*
- *as self-employed I am not always able to attend day time meetings*
- *Work and other commitments have prevented regular attendance*
- *Work pressures often do not allow me to attend in the day*
- *Much better atmosphere, more relaxed, conducive to better CPD experience. I feel I have a voice and I am listened to. Not always been the case in previous years.*
- *occasionally last minute commitments stop me coming*

Total Respondents: 17

Qu 2 - If you do not attend regularly, what stops you from attending?



Comments:

- The evenings used to suit me but at the moment I am not able to make the meetings
- If some of the meetings were outside of work hours then I would be able to attend
- offer some evening dates
- Work and other commitments have prevented regular attendance
- just busy but format seems good
- My understanding is that here are other meeting places.
- Only joined three meetings ago
- sometimes I have just seen similar products or cannot spare the time to attend meeting time suits me
- Apart from the occasional evening meeting, there is little you can do to help me
- nothing, issue normally lies with my own diary
- due to work commitments

Total Respondents: 11

Qu 3 - What do you like most about the London Group?

- I love the networking. Seeing new equipment and having a go is always helpful
- Great people and good networking of ideas and excellent topics/presentations.
- Friendliness and networking
- Networking, the people involved, many of whom I have known for a long while now. Information emailed about meetings in good time. Subjects usually relevant and topical.
- friendly people
- it is friendly and approachable
- Networking
- Flexibility to meet members requests, support for all aspects of the job. Engagement with others outside of the "business" part of the sessions.
- The network and their help support
- It is a very inclusive and friendly group. The organisation is good and things go smoothly. The committee must work hard behind the scenes.
- Agenda is mixed and interesting
- Professionalism, excellent intra-member support, excellent secretarial support, personal development . responsiveness, diligence, well planned subject areas and external professional networking and input etc. Thank you.
- Much more friendly and relaxed these days and the 'rules' are kept to an absolute minimum. I look forward to meeting with peers and that we meet socially after the meeting
- Its flexible, does not waste time, meeting time suits me, go to pub after, nice people, well organised , great secretary, web site communication, varied topics, reps visits and talks, networking
- Well organised, good learning and networking forum, always feel welcome.
- Networking location variety of sessions / practical etc.....

Total Respondents: 16

Qu 4 - What do you like least about the London Group?

- Nothing
- Meetings are within work time.
- N/A
- need younger people running it!
- meeting at 1 pm as loose a whole day due to travelling.
- One member is still disruptive and tries to undermine the committee moving the group forward.
- The links to how things used to be! The group should be dynamic and use technology to help as much as it can.
- A handful of group members who consistently contribute to the cause and well being of the group per se.
- If I had to say something it would be a dominant character that can be quite taxing at times....

- you know who
- Afternoon meetings and a bit far for me to travel
- nothing

Total Respondents: 12

Qu 5 - What was the most useful subject that the group covered in the last year?

- I think I only attended 1 meeting which was using the new red slide sheets that can be left in the bed and discussing our thoughts about it.
- Dementia.
- Bariatrics at 1st Call Mobility
- The dementia session at the AGM
- last one I went to on dementia and the new product
- all were useful
- Sharing complex case studies.
- All
- Care act session
- I really liked the dementia one we had last time as I have not had anything similar in any of the other groups.
- Too many to single out .
- Any practical session 1st Call mobility
- the different companies coming and demonstrating their goods always useful I loved yesterdays talk on dementia
- Unable to attend any meetings
- bariatrics
- I feel they were all useful and I can't isolate one being better than the other .Yesterdays session was very good though.

Total Respondents: 16

Qu 6 - What subjects would you like the London Group to cover in 2018?

- I loved the emergency lifting chair that I saw at the conference, would like to practice using it. Also, would enjoy practicing and discussing the pro's and con's of the HoverJack and Hovermat
- theatre handling procurement and evaluation of moving and handling aids
- Peri-operative handling
- I always enjoy the sessions that include equipment and practical ideas. Perhaps have regular joint meetings with south London.
- more practical stuff and problem solving would be good
- dementia, pros and cons of equipment
- Not sure what you did in 2015-16 but for 17-18 it would be great to look at risk management in settings with variable, unskilled and untrained carers.
- More legal aspects of MCA/DOLs from clinical perspective.
- Review of use of risk matrix
- Medstrom are happy to host a day which can include South London at a North London Location on Falls, reduced risk & managing complex patients.
- Theatre handling Paediatric handling Maternity handling Bariatric handling Manual Handling competency records etc
- Dementia bus Haptanomics
- I presume you mean 2017-18? If so martins touch talk, maybe a bit of case reviews and sharing cases and problems
- Mental health and paediatrics
- Midwifery getting big legs in and out of the bed - acute prison nursing

Total Respondents: 15

Qu 7 - How could the committee improve the group to meet your requirements?

- I've got no complaints
- Set some dates outside of work hours in the evening.
- N/A
- Keep doing what you're doing
- I feel you do well as I cannot really help out
- run a full day or go back to 5pm meetings
- Perhaps consider a later start from 1.30 to 3.30 to capture more members?
- Keep going!
- Just keep the meetings varied. I really like that there is a good mixture of community and Acute as I have a much better understanding of the Acute but am learning so much about the issues in the community since I have been attending back exchange meetings.
- My requirements are being met presently.
- It's good now
- get dates out asap for next years programme !!
- Committee already doing a great job
- Never going to please all the people all the time

Total Respondents: 14

Qu 8 - Do you have any other comments for the committee?

- Thank you, you do a great job, wish I could be there more often
- London Group is a fantastic asset.
- N/A
- No
- carry on!!!
- you are doing a fantastic job
- No, thanks for the support.
- I think this is very well run and I have really enjoyed all of the meetings that I have attended and learnt from them all.
- It's been great, thank you for all your hard work
- carry on as all seems to be finally running smoothly
- No
- Keep it together

Total Respondents: 12

Qu 9 - The London Group is now using online IT systems to help run the group. What could we do better with the IT?

- I tried to sign in once and couldn't get in so I haven't tried since.
- Happy with current online systems which keeps me connected to the group. Thank you.
- N/A
- I haven't really used his as yet, so not ready to comment, but do think it is a good idea
- unsure as not perfect with IT!!
- Online forum? Mailing group? Join forces with NAEP and do a joint forum?
- Not sure.
- Make the running of the group easy

- I suppose a data base resource portal.....I'm saying this like I know what I'm talking about!!!
- Its great - leave it alone martin is doing sterling work carry on !!
- Your asking the wrong person as I'm technophobic!
- IT phobic so avoid putting too much on - less is more

Total Respondents: 12

Question 10 ~ How useful was each of the session that the London Group ran?

Total Respondents: 16

- NOT USEFUL
- VERY USEFUL
- SOME USEFULNESS
- DID NOT ATTEND

